



**CEDA**  
**HEALTH**  
SERVICES LIMITED

C O R P O R A T E P R O F I L E



***We Care, We Train,  
We Transform***



1.0

# ABOUT US

Mahatma Gandhi said, *"The best way to find yourself is to lose yourself in the service of others,"* and no truer words can describe the journey of **Ceda Health Service** – a health company that found its purpose in caring for the well-being of others.

Located in Umuahia, Abia State, Ceda Health Service was born from a simple but powerful idea: **to educate, support, and care for people in a way that transforms lives.** What began as an online health talk on Facebook evolved into a movement – one that grew into a fully registered company, laying the foundation for what would become one of Nigeria's thriving healthcare sectors. In those early years, our services were diverse – from medical outreaches and homecare nursing to public health education and community engagement.

By 2023, our journey led us to sharpen our vision and streamline our focus. Today, as a CAC-registered company, we are dedicated to transforming lives through two powerful avenues: **delivering compassionate homecare nursing services** and **equipping future caregivers** with the skills and certification they need to make a global impact.

Our Homecare Services are designed with empathy, professionalism, and dignity at the core. We primarily serve the elderly, providing tailored in-home care that respects their individual needs and preferences. Every care journey begins with a thorough evaluation to ensure we assign the most suitable caregiver – someone with the right skills and heart. We also maintain strong partnerships with hospitals and individuals to offer holistic support.

Our Health Assistant Training program is a launchpad for those aspiring to build meaningful healthcare careers abroad and make an impact across the globe. Over the course of an intensive 8 weeks, trainees gain practical, in-demand skills and a certification that meets international standards. But we don't stop at training – we walk with them beyond the classroom, offering hands-on guidance through the application process for global healthcare opportunities.

At Ceda Health Service, we believe that true care is not a service; it is a commitment. One that brings comfort to those in need, creates purpose for caregivers and builds healthier, more compassionate communities.





***Trusted hands;  
Reliable Support***



2.0

# OUR ETHOS

We have our belief systems, morals, and principles that guide what we do here at Ceda Health Services. Here is our guiding philosophy:



## OUR VISION

To establish a world-class health centre that contains standard mental health and stroke units in Nigeria and America with quality staffing dedicated to the care of the elderly.



## OUR MISSION

1. To deliver affordable Home Care Nursing to the elderly while maintaining high-quality nursing delivery.
2. To reduce the occurrence of quackery in the nursing practice by training interested individuals to become professional Caregivers and Health Assistants distinct from Registered Nurses.

# OUR CORE VALUES



**Integrity:** At Ceda Healthcare Services, we maintain the strongest ethical standards, which assure clients of our honesty, transparency and accountability. Our clients and their families believe in us because we have consistently upheld professional relationships with reliability, respect and an unwavering commitment to quality healthcare.

**Excellent Service:** This is at the heart of everything we do. Our team of professionals are deeply committed to delivering top-quality healthcare that greatly enhances the lives of our clients. Through our passion and continuous training, we ensure that every interaction reflects our standard for excellence.



**Safety:** In our organisation, we are guided by industrial caregiving practices. This implies that we prioritise the emotional, environmental and physical well-being of our clients and employees by practising proactive risk management processes and other safety protocols.

**Professional Experience:** Our team of trained caregivers provides years of certified expertise to every client. We offer a combination of clinical knowledge and empathy to deliver an efficient healthcare service.





***We believe every person  
deserves to live a healthy  
and happy life, no matter  
their age or condition.***



# 3.0

# OUR SERVICES

At Ceda Health Services, we believe older adults deserve to age with dignity, comfort, and the right kind of care. That's why we focus on services that truly make life easier and safer for them and the families who love them. We do more than care; we bring comfort, support, and real help to your doorstep.



## HOME CARE NURSING

We bring world-class hospital-level care right to your home. Our well-trained and certified nurses are readily available to assist your elderly loved ones with the care they deserve. Whether it's for an elderly loved one or a person living with a long-term condition, we step in with expert care.

Our caregivers handle everyday activities, including bathing and or assisted bathing, wound care, medication, vital signs, injections, and more. They follow the doctor's instructions closely and keep everything clean, safe, and well-managed. We help clients heal faster, stay healthier, and feel better while in the comfort of their own space.

Upon physical evaluation of our client, we assign the caregiver who best fits their need and provides the ultimate care as required. We show up on time, with everything required, and focus fully on the person we're caring for. We treat every client like family.

We also offer a **free mental health therapy session** for any relative who may feel overwhelmed while caring for their loved one. We understand that caregiving affects the whole family, so we provide support where it's needed most, ensuring both our clients and their families feel seen, supported, and cared for.



## HEALTH ASSISTANT TRAINING PROGRAM

At Ceda Health Services, we help you become the kind of caregiver that families can trust and depend on. We offer intensive training as your first step to building a career in caregiving.

This training runs for 8 weeks and covers everything you need to know, from basic care skills, communication and interpersonal skills, understanding disabilities and illness, stress management and body mechanics, to the legal and ethical parts of being a

caregiver. At the end of the program, you are issued an internationally recognised certificate admissible in Nigeria and any part of the world. This certification also positions you as a trusted caregiver who can make a real difference in the industry.

We don't just stop here. If you have plans to practice outside Nigeria, we provide guidance in securing caregiver opportunities for you.

*At every step of your journey, we are right behind you.*



***Caring for Mum and Dad  
because they deserve the  
best care right where they are.***



# 4.0

# OUR APPROACH

Our service delivery is not rushed or routine—we take our time to understand what each person truly needs, and then we put the right systems and people in place to meet those needs. Whether we are caring for the elderly, supporting someone with a disability, or helping a family find the right caregiver, we approach every request with patience, respect, and genuine concern.

Here is how we serve your needs:

## ➤ Initial Contact and Listening Stage

Everything we do begins with a conversation. When a client reaches out to us, whether through a referral, phone call, or visit, we take time to listen carefully to their concerns. We ask the right questions to understand the full picture of what the client needs, their daily routine, their medical condition (if any), and what kind of help they are looking for. This stage helps us form a clear understanding before moving forward.

## ➤ Home or Virtual Assessment

After the initial contact, we arrange a proper assessment, which could take place through a video call or, most times, a home visit. This allows us to see things for ourselves, our patient condition, the location, and other relevant information. This visit helps us to observe, ask further questions, and gather the information that we need to create the right care plan.



### ➤ **Creating a Personalised Care Plan**

Using the information gathered, we design a care plan that suits your individual needs. This plan outlines the type of care they will receive from us, how often it will be delivered, and any special instructions or preferences the client or their family might have. It could include help with bathing, cooking, taking medication, mobility support, or even companionship. We make sure everything is clear, realistic, and practical.

### ➤ **Caregiver Matching and Deployment**

We don't just assign any available caregiver to our clients. Instead, we look closely at our pool of trained professionals and select someone whose skills, personality, and experience fit the client's needs. We also ensure the caregiver has gone through thorough background checks and health screening. Once matched, we properly introduce them to the client, ensure they understand the care plan, and offer guidance as they begin their role.

### ➤ **Ongoing Monitoring and Supervision**

Our work doesn't stop once the caregiver is placed. We follow up regularly, either through phone calls or home visitation to make sure everything is going smoothly. We speak with both the client and the caregiver to get feedback, address any concerns, and adjust the care plan if necessary. We also provide continued support to our caregivers to keep the quality of care high and consistent.





***Guided by Empathy,  
Driven by Purpose***



# 5.0

# WHY CHOOSE US

Are you wondering why our client chose us? The answer is not far-fetched. We are the best in this industry because we can boast of:



**Availability and Support:** We understand the intricacies of healthcare, which is why our team of experts are available all around the clock to provide timely care and support. Also, our dedicated staff work closely with each other to ensure that agreed plans are followed meticulously. This is a feat that we have consistently achieved over the years with our responsive and open lines of communication.



**Skilled Team:** At Ceda Health Services, we take pride in training and employing only licensed professionals who are willing to offer their skills in our agency. This enables us to deliver empathetic and effective healthcare tailored to each client's unique needs and circumstances.



**Personalised Care:** We believe that every client's lifestyle and health preferences differ. This is why we deliver every service with a client-centred approach. From daily support to medical requirements, we ensure every client feels cared for and valued.



**Commitment to Safety:** Our clients' safety is our major priority. With us, strict safety protocols are implemented, and every service is delivered with extreme caution and the highest standard of professionalism.



**Trust:** This is the foundation of our relationship with every client and their families. We have earned it over the years with consistent and transparent services. Moreover, our team of healthcare experts is duly trained and committed to upholding the ethical standards of our profession.



***Administering the right care and support for your loved ones through specialised, registered care providers***



## 6.0

# MANAGEMENT TEAM

At Ceda Health Services, we understand the dynamic nature of the healthcare sector, and that's why we have assembled a team of certified medical practitioners, piloting the helm of affairs to ensure optimal client satisfaction.



**MIRACLE IHUNANYACHI CHINEDU**  
*Founder/ CEO, Ceda Health Services*

Miracle Ihunanyachi Chinedu is a registered nurse and the founder of Ceda Health Services. She holds BLS (Basic Life Support) and ACLS (Advanced Cardiac Life Support) certifications from Babcock Health Education Services.

Starting her professional career as a registered nurse at Madonna Catholic Hospital, she went further to pursue her passion by establishing Ceda Health Services Limited, a fast-growing health company providing exceptional Home Care Nursing services and Professional Caregiver training in Nigeria.

She is the author of 'Before the Hospital', a first aid manual for non-medics. Aside from her professional engagements, she is a firm believer, serving as a chorister and evangelism coordinator at Assemblies of God Church.





**MRS. COMFORT CHINECHEREM MADUKA**  
*Nurse/ Instructor*

Driven by an unwavering commitment to making a difference in people's lives through care, Comfort pursued a degree at the School of Nursing, Umuahia, Abia State. She is the Lead Instructor of the Ceda Health Services Caregivers Training Programme, a role where she commits her skills to training individuals to become professional caregivers.

Her experience working as a professional nurse over the years has shaped her perspective on the caregiving industry and finetuned her into an empathetic, compassionate, and dedicated professional.




**OLIVIA AKUCHINYERE AGBAWO**  
*Executive Assistant*

Olivia is a prolific Executive Assistant with a robust background in computer operations and secretarial work. She is pursuing a Bachelor of Agriculture degree to solidify her knowledge and widen her horizons.

Olivia has shown interest in healthcare practices and plans on leveraging her digital and soft skills to support healthcare professionals. At Ceda Health Services, she brings her expertise to ensure smooth operations in the company.





*Revolutionising the homecare service system in Nigeria with a professional team and the right approach*

# CONTACT DETAILS



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